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Transitional Support

Alan Forgie
November 2012



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There for young people 24/7

WHAT IS TRANSITIONAL SUPPORT

Includem's Transitional Support Service helps young people:

build confidence and improve self efficacy

sustain a non-offending lifestyle

improve key relationships and independent living skills

move towards employment, training, or education

Funding

Since April 2009 this project has been primarily funded by the Big lottery Fund.

In May 2012, we were awarded a further 3 years Lottery funding to deliver this service in Glasgow, West Dunbartonshire, Fife, Dundee and Clackmannanshire.



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Who can refer?

All young people coming through Includem's core programme Intensive Support Services will be offered this service.

We are currently in discussion with Fife Police's Public Protection Unit and Glasgow City Council's Social Work Department with a view working with young people who would be referred under criteria outlined through the Scottish Government's Whole Systems Approach intervention strategy.

We are happy to consider referrals from any other appropriate source.



OUTCOMES

Outcome 1: Young people with extensive previous experience of being looked after in the community and/or in residential placements sustaining progress with their more positive attitudes and behaviours, building resilience and preventing relapses

Outcome 2: Young people with strengthened employability skills and increased numbers accessing learning, training or employment opportunities

Outcome 3: More young people have access to continuous, positive supportive relationships

Outcome 4: Evidence of continuous service improvements through three service reviews, documented relapse prevention support techniques and better links with at least 35 related mainstream or specialist services.





REFERRAL

AGREE OBJECTIVES

AGREE CONTACT STRUCTURE

1st OUTCOME STAR

1st RISK ASSESSMENT

AGREE 4 WEEK EXIT PROCESS

EXIT

STAFF

SOCIAL WORKER SURVEY

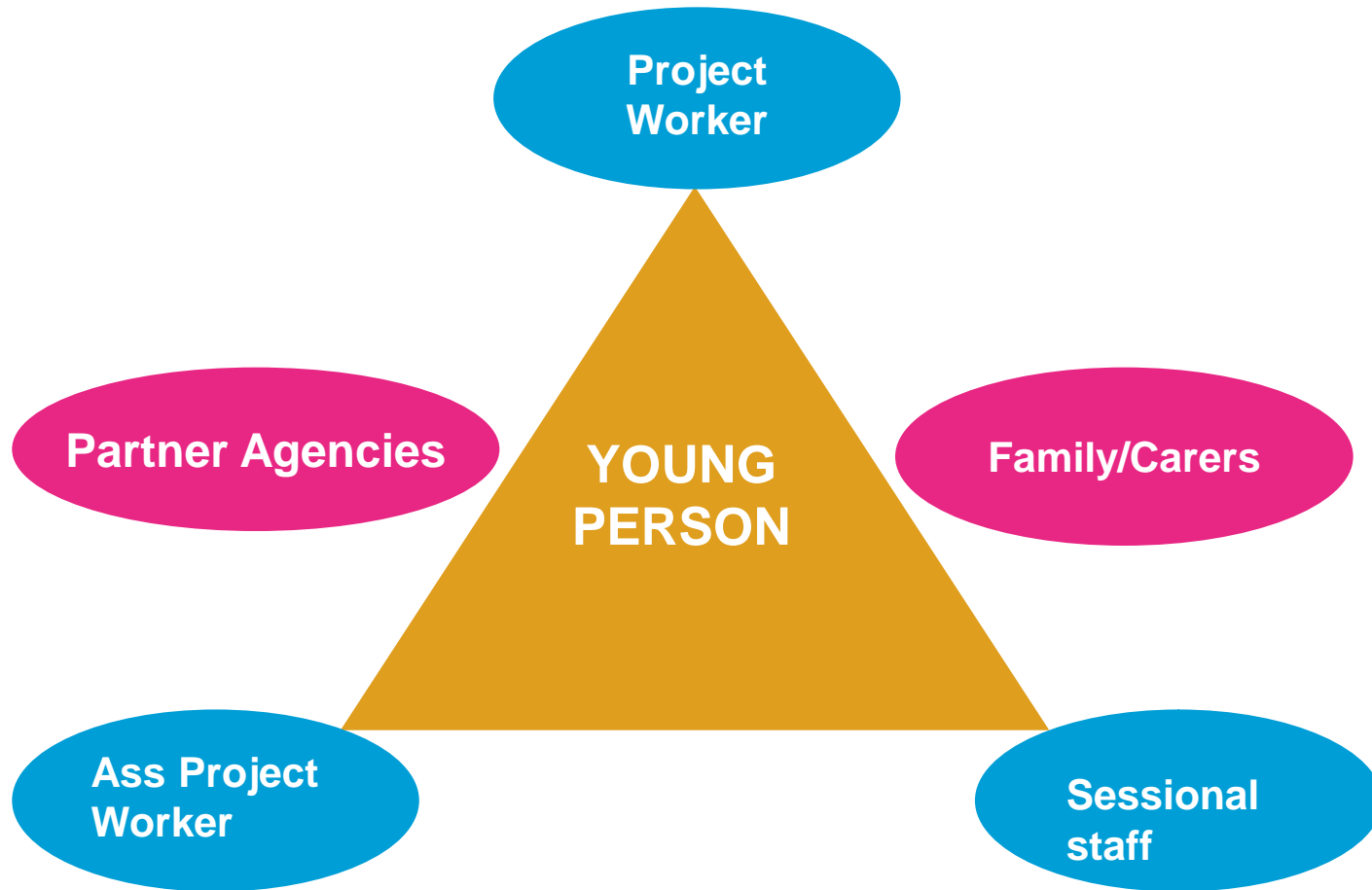
SUPERVISION – 8 WEEKS



SCAFFOLDING APPROACH



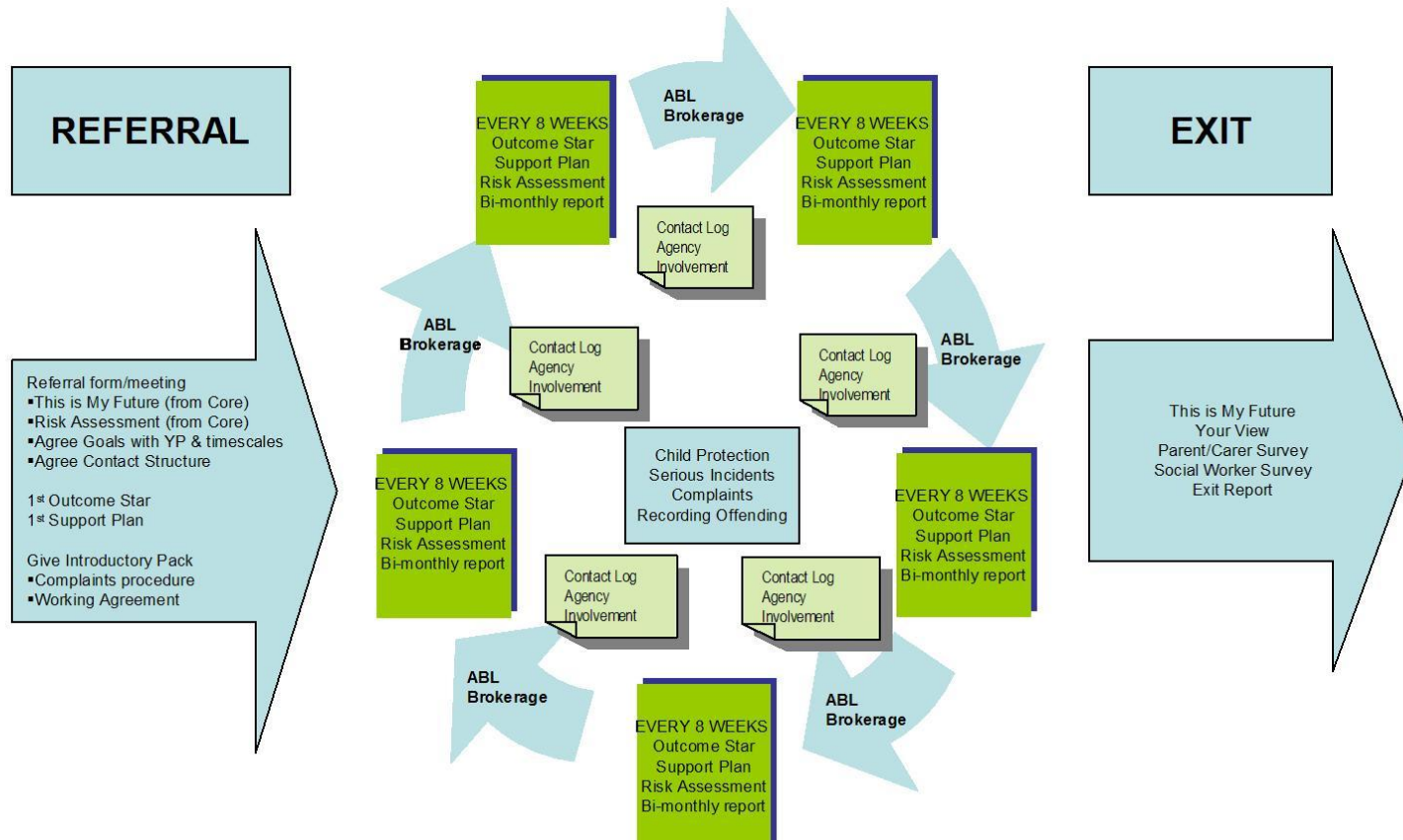
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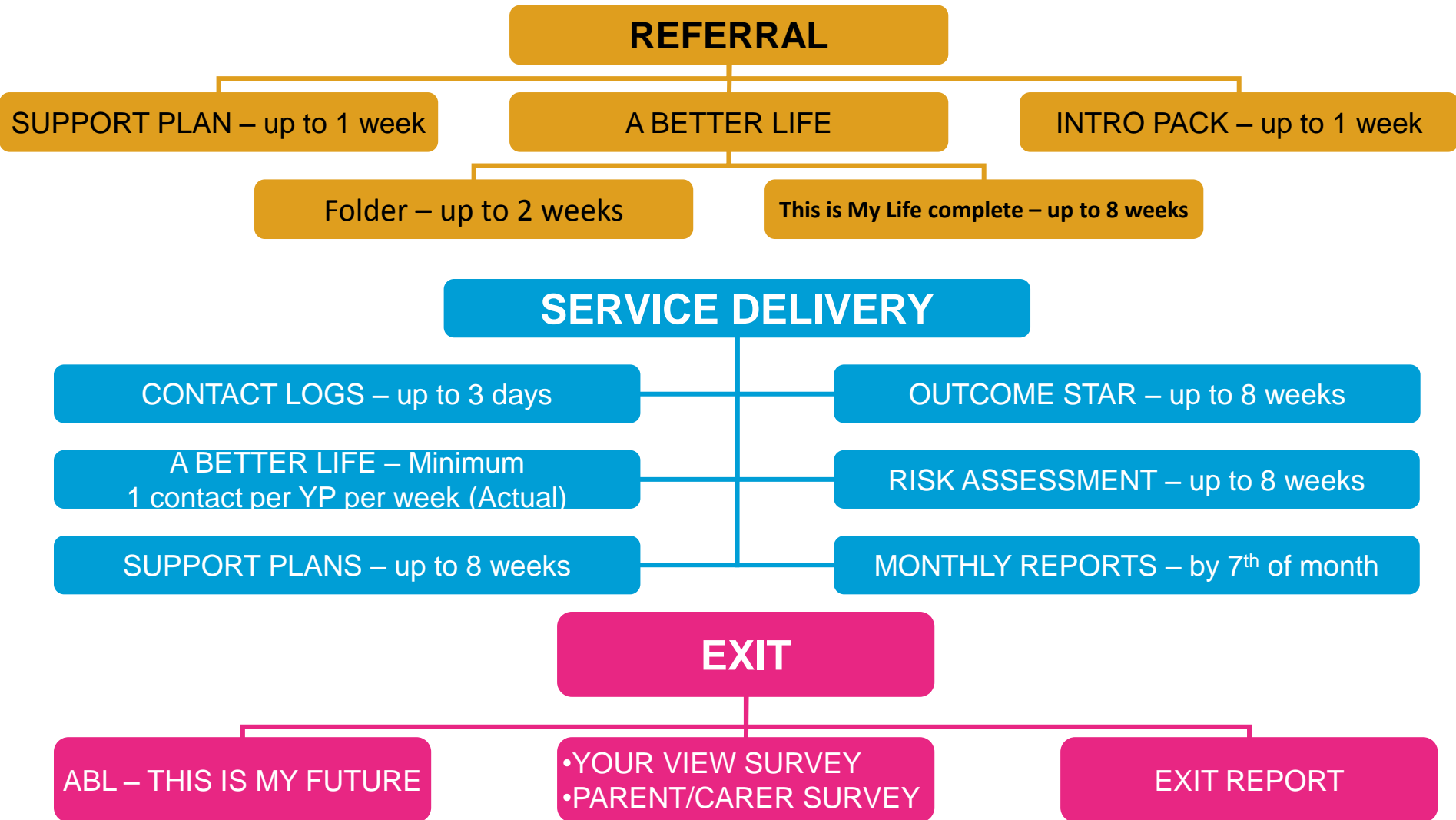


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Practice Tools

A Better Life structured coaching modules

24/7 Helpline response

Blackberry Playbooks and phones to make better use of time and improve communication

Guardian 24 and Blackberry to ensure staff safety

Investment in new software to improve professionalism and efficiency



An evaluation of the service covering the period April 2009 to March 2012 provides the following evidence of success:

Supported 177 young offenders and those at high risk of offending

63% of young offenders successfully made the transition to law abiding adulthood within society

All 177 young people engaged in activities to increase their confidence in accessing services.

76% demonstrated improved support networks, through successfully accessing other relevant services.

69% young people engaged with learning, training or employment opportunities.



Your View Questionnaires

At point of exit every young person, their parents or carers, and their social worker are asked for their views on the quality of the service received. This is done anonymously and the information is collated by administrative services who provide feedback to the organisation as a whole.



CASE STUDY

'Robert'

17 year old male made homeless after run in with gang at home address in Gorbals area – Robert stabbed in hand.

Lost his job as a Groundsperson

14 Oct 2011 - referred to Includem Core Programme. Original charges result in ISMS 7pm-7am curfew.

26th Oct 2011 - girlfriend fell from multi-storey car park. Near Fatal Death Enquiry showed alcohol consumed by Robert, girlfriend, her brother and her brother's friend. Girlfriend in a coma

Lost B&B homeless accommodation



CASE STUDY

9th Nov 2011 - Robert and Includem worker threatened and chased by Robert's brother due to family dispute.

Police contact girlfriend's family to advise that accident was caused by a faulty banister, which was 'secured' with cable ties

15th Nov 2011 - Get Ready For Work reject application as unsuitable. CMHS accessed. Rathbone approached.

21st Nov 2011 - charged with vandalism. Bored waiting on bus, scraped name on bus stop and arrested by plain clothes officer.

Rathbone offers placement – Robert misses it as message left on mum's mobile, who has no credit to access voicemail. Youthbuild approached.



CASE STUDY

19th Jan 2012 - accessed supported accommodation with worker – rival gang area. Accessed Youthbuild training.

4th Feb 2012 - charged (along with adult male) for fighting at bus stop. First alcohol use for 6 weeks.

16th Feb 2012 - loses place at Youthbuild for 'squaring up' to another trainee. Identifies anger management (Managing My Emotions) as something he wants to work on.

27th March 2012 - involved in gang incident, removes himself without charges.

22nd April 2012 - no alcohol use for 2 months, using gym as diversion. Rathbone accessed.

3rd May 2012 - detained for issuing threats via BBM and Facebook. Possible drug supply.



13th May 2012 - charged with supplying cannabis, found with scales, £265 and crumbs. PF release due to support services involvement

26th June 2012 - charged with fighting with another young person in his accommodation unit. Job interviews with Sports Direct and training course with Forestry Commission. Accepted for latter. Begins part time work at car parts centre earning £55 per week.

7th Aug 2012 - referred to TS. Support to move into own tenancy and secure full time work.

13th Sept. 2012 - Registers with GHA. Assistance to sort out issues regarding non-payment of fines. Money accessed through YP Fund for winter jacket. Continued gym work. Better Life E.T.E module started. Applies for apprenticeship

30th October 2012 – successful in application for apprentice joiner post.





For more information, or to refer, contact:

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